



## RESIDENTIAL RESILIENT WPC / SPC WATERPROOF PRODUCTS LIMITED WARRANTY

### PRODUCTS

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Luxe Waterproof Flooring warrants our flooring products to be free from manufacturing defects for a specified length of time from the date of purchase as set forth below.

### REPLACEMENTS/REPAIRS

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Luxe Waterproof Flooring reserves the right to repair any floor and/or to use its own source to obtain an installer for replacement flooring. If Luxe Waterproof Flooring repairs or replaces a floor as a result of a warranty claim, it is the customer's responsibility to be clear, at their own expense, any items placed over the affected areas subsequent to the original installation. In the event that Luxe Waterproof Flooring repairs a floor, this warranty shall remain in effect with respect to such floor.

### COVERAGE

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This warranty covers manufacturing defects, delaminating, loss of original pattern and color due to fading or wear, when the flooring is subject to normal residential use, provided the flooring covered by this warranty is installed and maintained according to the instructions included in the sold package.

### LIMITED WATERPROOF WARRANTY

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Luxe Waterproof Flooring warrants that for the stated warranty period from the date of original purchase, your Luxe Waterproof Flooring product will not swell, cup, or crack due to:

- Normal cleaning practices (see Care and Maintenance document for additional information)
- Moisture due to everyday household spills (see Care and Maintenance document for additional information)
- Moisture from subfloor when exposed to such conditions.

All sources of subfloor moisture should be remedied prior to installation. This warranty covers topical moisture as long as the water does not flow over the edge of the surface (edge of the room, cut boards, etc.)

While moisture will not affect the product's integrity, it is possible that, when excessive moisture accumulates in buildings, subfloors, or on building materials, mold (and/or) mildew growth can occur (particularly if the moisture problem remains undiscovered or unaddressed).

### TERMS FOR WARRANTY

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**Within One Year** If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing within one year of purchase, Luxe Waterproof Flooring will supply new flooring material of similar color, pattern and quality to replace the defective area. Luxe Waterproof Flooring will also pay reasonable labor costs if professional installation was paid for when the floor was originally installed.

**Within Two Years** If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing after one year but within two years of purchase, Luxe Waterproof Flooring will supply new flooring material of similar color, pattern and quality to replace the defective area. Luxe Waterproof Flooring will also pay fifty percent of reasonable labor costs if professional installation was paid for when the floor was originally installed.

**After Two Years** If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing after two years but within the warranty period specified below, as applicable, Luxe Waterproof Flooring will supply new flooring material of similar color, pattern and quality to replace the defective area. Luxe Waterproof Flooring will not pay labor costs.



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### WARRANTY PERIOD

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Luxe Floating Plank: 25 Year Residential / 6 Year Commercial  
Luxe Pro Flex I: 10 Year Residential / 7 Year Commercial  
Luxe Pro Flex II: 15 Year Residential / 10 Year Commercial  
Luxe Pro Flex III: 20 Year Residential / 15 Year Commercial  
Luxe Pro Flex III (T): 20 Year Residential / 15 Year Commercial

### WARRANTY OWNER

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This Warranty applies only to a resident homeowner who is the original purchaser of the Luxe Waterproof Flooring products, not to any subsequent homeowner. For details please contact our customer support department. This warranty shall not include loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or re-installation of the affected material, and any other incidental or consequential damages.

### IMPLIED WARRANTIES

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Please note - The warranty is not transferable. It extends only to the original end-use purchaser. Luxe Waterproof Flooring does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Luxe Waterproof Flooring shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability).

All implied warranties, including an implied warranty of merchantability or fitness for a particular purpose, are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.

### HOW TO FILE A CLAIM

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The Luxe Waterproof Flooring Information Center provides information about proper installation and maintenance of your Luxe Waterproof Flooring. If you have other questions, please feel free to write or call us.

If you think that there is a defect in your flooring that is covered by this Luxe Waterproof Flooring warranty, you must notify the dealer who sold you the flooring. If you are unable to contact your dealer please contact Luxe Waterproof Flooring at: Luxe Waterproof Flooring, Attn: Service & Warranty 6303 Allentown Blvd. Harrisburg, PA 17112. Be sure to include a full description of the problem, including photos, and proof of purchase showing the price paid for the carpet excluding pad and labor.